

The Little BIG Cup Restaurant and Bar House Policies

WELCOME! Thank you for choosing The Little Big Cup! We know customers have many options to choose from. We're so grateful to our first time visitors and those of you who have shown your support over the years.

Our House Policies have evolved over the years as we strive to ensure that EVERYONE has a great dining experience. Below are a few bits of information that we hope you will read and find helpful.

RESERVATIONS We never imagined having to decline numerous requests for reservations on most weekends but we unfortunately do. *PLEASE make reservations in advance regardless of day, date and time.* We are so humbled by the drive many customers make to The Little Big Cup in Arnaudville. We will always try our best to accommodate walk in's and large parties without reservations but do not guarantee being able to do so at all times.

Arriving Late Please call us if you're running late! Our restaurant's seating capacity is restricted during Phase Two of the CDC's Covid-19 Reopening Guidelines. Tables will be held for 10 minutes only without calling to report delayed arrival times. Any reservations changes beyond 15 minutes of the original reservation time must be discussed with management to explore available options. Reservations past this time are subject to forfeiture.

Cancellations *All Parties of 8 or more require a credit card at time of booking. For cancellations less than 24 hours in advance a \$10.00 cancellation fee for the amount of each guest reserved will be charged. For parties arriving with less the amount of guests reserved for, a \$10.00 fee will be charged for each guest less the original number of the reservation.*

"Sitting" Fee Guests of a table who do not purchase a menu item or alcoholic beverage will be charged a \$10.00 Fee. Again, our restaurant's seating capacity is restricted during Phase Two of the CDC Covid-19 Reopening Guidelines.

Gratuuity *Parties of 8 or more are subject to 20% gratuity.* This applies to a single billing for the entire party or individual guest checks.

PARKING The Little Big Cup is located on the main street of Arnaudville. Parking is available along both sides of Fuselier Road (unless where marked otherwise). Fuselier Road serves as a Fire Corridor so please parallel park with the flow of

traffic. *ALL tires must be completely off the road and both right side tires must be 6 inches away from the curb or sidewalk.* We encourage guests to leave parking area in front of the kitchen for either handicap parking or handicap drop off and pick up.

MENU We have a great a la carte menu including drink and dessert menus posted on our website as well as on several social media sites. Our Friday and Saturday Surf n Turf Buffet, and Saturday Boucherie Brunch Buffets are very popular and are served on the weekends along with our a la carte menu. *Our famous Sunday Boucherie Brunch Buffet is the only thing we serve on Sunday. Please be advised there is NO A La Carte Menu on Sundays.*

MAKE YOURSELF AT HOME When we built The Little BIG Cup we sought to create a place that felt warm, friendly and inviting – just good old Cajun/Creole hospitality. We've succeeded because you've brought your friends, your dates your co workers, your out of town guests, etc. but mostly you've brought your family. One of the greatest privileges we've had over the years is you entrusting us with some of the most important moments in your family's lives. Like most friends and families, we work hard, we play hard and we celebrate carefree. *Please have fun and also, please be mindful of others. Please help us ensure ALL guests have a great time, including yours!*

INFANTS AND CHILDREN Our servers and managers are trained to make sure Mom and Dad get a break. Please call ahead if your little one requires a high chair and we do have a diaper changing station should you require one. The Little BIG Cup features an open kitchen and is just a sidewalk away from a very busy road. And of course our outdoor dining has direct access to the bayou via lots of stairs. We invite you to share the beauty of Bayou Fuselier with your young ones. So *please help us keep your young children safe by keeping them under your direct supervision during your entire dining experience. Keep younger children seated and accompanied during restroom trips.*

PETS We are a pet friendly establishment following regulations issued by the Louisiana Department of Health. We do allow leashed pets on our outdoor patios. Please carry smaller pets through indoor spaces. For larger pets please inform management and an alternative route to our patio will be made available to you. In the event of inclement weather that may force guests inside, pets will not be allowed to remain indoors.